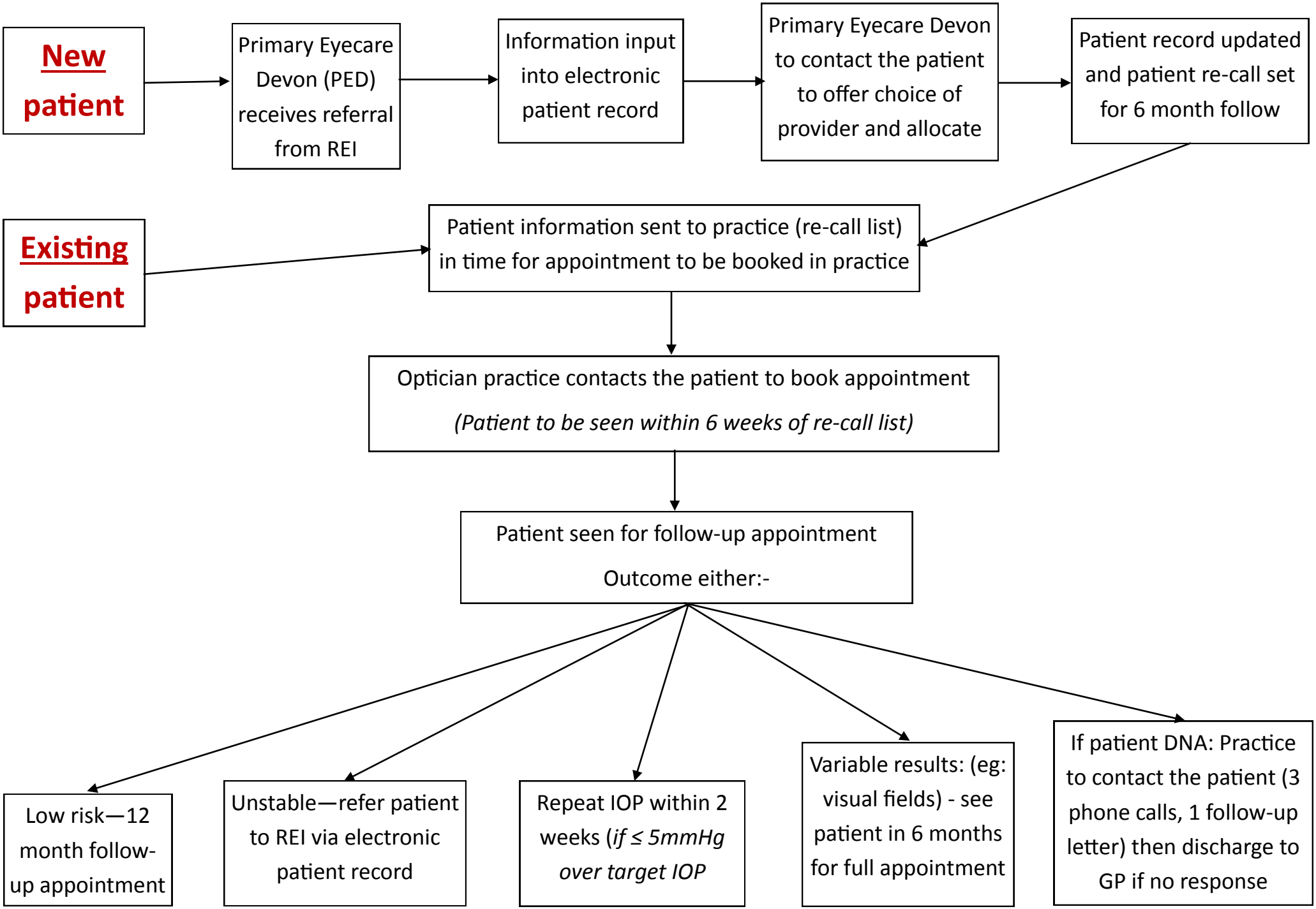
New patient
Primary Eyecare Devon (PED) receives referral from REI
Information input into electronic patient record
Primary Eyecare Devon to contact the patient to offer choice of provider and allocate
Patient record updated and patient re-call set for 6 month follow
Existing patient
Patient information sent to practice (re-call list) in time for appointment to be booked in practice
Optician practice contacts the patient to book appointment
(Patient to be seen within 6 weeks of re-call list)
Patient seen for follow-up appointment
Outcome either:-
Low risk—12 month follow-up appointment
Unstable—refer patient to REI via electronic patient record
Repeat IOP within 2 weeks (if ≤ 5mmHg over target IOP
Variable results: (eg: visual fields) - see patient in 6 months for full appointment
If patient DNA: Practice to contact the patient (3 phone calls, 1 follow-up letter) then discharge to GP if no response